

General Information

Finishes and Variances

Please be aware that all our copper sinks and tubs have a finish that is by nature uneven and variable in color and pattern. The patinas are created by a firing process that will change over time, developing more interest and variations. A copper finish is a living finish and never really stops changing in color. We offer these sinks and tubs with the view that these variations are part of the authentic character and charm, and do not constitute defects.

Sierra Copper products are hand hammered by the finest Copper Artisans in Mexico. Because each piece is a work of art, depicting the exclusive style and technique of the Artisan, no two finished products will be alike. For this reason, the dimensions and consistency of shape can vary in size up to ½”.

Copper is malleable

Materials that are malleable can be hammered, stretched or rolled into various shapes with relative ease while still maintaining their strength. Some metals, like copper, are also ductile, which means they are flexible. Should your sink arrive with a bent edge, it can be hammered back into position with little effort. Use a wooden or rubber mallet to straighten any edges that may have been altered in shipping.

Limited Warranty

Sierra Copper warrants that our products shall be free from defects in workmanship or materials under normal residential use and care for as long as the original purchaser owns them when purchased through an authorized Sierra Copper dealer. All of our rustic copper products have a finish that is by nature uneven and variable in color and pattern. As each piece is a one-of-a-kind handcrafted work of art, the dimensions and consistency of shape can vary in size. We offer these products with the view that these variations are part of the handcrafted character and charm and do not constitute defects. Satin Nickel plated sinks are also considered a “living finish”. Satin Nickel will tarnish and should be cleaned according to care instructions. Hard abrasive cleaning and harsh chemical can cause Nickel to wear and may allow copper to show through. Our finishes are not warranted for this reason.

Sierra Copper will replace, without charge (excluding labor), any Sierra Copper product that is proven to be defective with an equivalent replacement within the specified appropriate period from date of purchase to the original owner provided it has been used solely in a residential application and installed in accordance with the Sierra Copper installation notes, used and cleaned as recommended and not damaged due to abuse, misuse, or negligence. In the event of a warranty claim, proof of purchase is required.

This warranty will not cover any damages which might be caused by the product (Some states do not allow such limitation, so this reference may not be applicable). Sierra Copper reserves the right to inspect any product reported to be defective prior to replacement of the product. All decisions are final. Replacement cost **EXCLUDES** transportation and any labor costs for the removal or reinstallation.

Sierra Copper shall not be liable in case of:

- Improper installation / modification
- Damages resulting from abuse, such as heavy impact or dropped objects
- Improper care or maintenance
- Improper applications (such as exposure to corrosive chemicals, photographic solutions, etc.)
- Any modifications made to the product after leaving Sierra Copper premises
- Commercial application

This warranty supersedes all other warranties, expressed or implied. In addition, no employee, agent, or other person is authorized to give any warranties on behalf of Sierra Copper. Sierra Copper assumes no liability in connection with any of its products except if in writing and signed by an officer of Sierra Copper which expressly and intentionally gives such warranties or assumes such liability.

Manufacturer Approved Sealants for Drain Installation and Sealing of Edges

During the installation of this product, the only sealant that is Manufacturer Approved is a 100% Neutral Cure Silicone. Failure to use 100% Neutral Cure Silicone products will VOID all manufacturer warranties. Specifically, the use of Plumbers Putty is EXPRESSLY PROHIBITED and will VOID all manufacturer warranties.