



CUSTOM POLICY AGREEMENT

Sierra Copper custom products have several conditions:

1. Custom Products cannot be cancelled or modified once the custom approval has been signed. A Purchase Order is required to receive a custom approval form.
2. A 50% deposit is required to start production and the remainder is due before shipping. Accounts without terms require payment in full to start.
3. Custom Products cannot be returned, refunded or exchanged.
4. All products, even custom, may vary up to a half inch due to the handmade nature unless a template is included.
5. When a template is required, a \$75 template fee will be charged.
6. Lead times for custom products are always approximate.

PO# _____ SO# _____

I have read, fully understand and agree to the above terms and conditions for the custom product(s) on the purchase order listed above. I have also been provided with a copy of the Care and Warranty information. I understand that I must sign a Custom Policy Agreement for each purchase order with a custom product.

Signature: _____ Date: ____ - ____ - ____

Print Name: _____

Title: _____

Company: _____